



PATIENT PROTOCOL

Directions

IPS Physiotherapy Clinic (Porthcawl), is within Sandville Self Help Foundation, Sandville Court, Ton Kenfig, Bridgend. CF33 4PU. If you enter the postcode into your sat nav, it should take you directly to Sandville. The turning to Sandville is off West Road next to Pyle & Kenfig Golf Club. The road leading to Sandville is clearly sign posted. You will travel approximately ½ mile up a narrow road, which leads you directly to the car park of Sandville.

Parking / Access

There is free and disabled parking immediately outside the building. There is disabled access throughout the ground floor of the building leading to the physio clinic, gym and hydrotherapy pool. There are disabled toilets and wet room facilities.

What to do on arrival

When you arrive, please go to the main reception, which is clearly signposted and overlooks the carpark. You will be greeted by a receptionist and asked to wait in reception until one of our physiotherapists comes to collect you, or you will be shown to the physio department. If there is no one in reception, please wait until someone comes to collect you.

If you are running late / get lost

Please call our admin office on 03456 252 252 and they will either pass on a message to your physio or give you directions.

Consent

You will receive an email prior to your appointment that will include any consent forms that need completing. These must be completed and returned electronically before your appointment. Our physiotherapist will be unable to assess or treat you unless you complete the consent form.

Kindest Regards - iPS Team